Geisinger

Thanks for being a member of Geisinger Gold.

The enclosed Annual Notice of Change (ANOC) letter gives you an overview of your plan for 2024, including any benefits or costs that have changed from 2023.

You can find your Evidence of Coverage (EOC), which details all the coverage you have with Geisinger Gold, as well as your provider directory at geisinger.org/plandocuments. And you can always find the most up-to-date information on these documents online.

You can also request a paper copy of these documents in one of three ways:

- Visit **request.geisingergold.cierant.com** and fill out the form. This is the quickest and easiest way to receive a printed version.
- Send in the attached paper request form
- Contact the Customer Care Team.

Note that this is considered a one-time request unless you ask to receive a hard copy each year.

Be sure to call us if you have questions. We're available at 800-498-9731 (TDD: 711) daily from 8 a.m. to 8 p.m. (Oct. 1 through March 31) or weekdays from 8 a.m. to 8 p.m. and Saturday from 8 a.m. to 2 p.m. (April 1 through Sept. 30). Thanks again for trusting Geisinger with your healthcare coverage.

Sincerely,
Geisinger Gold Customer Care Team

> Get the most updated information about your health plan coverage through the Geisinger member portal. You can:
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> - View your coverage and benefits
> - View your recent claims
> - Access our well-being resource center
>
> Log in or create your account: geisinger.org/health-plan/sign-in

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Please send me a

___2024 Geisinger Gold Evidence of Coverage

<member name>
<address 1>
<address 2>
<city, state, zip>

<plan name>
<EOC code>
<PIN>

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